

—Slug:.....COMM-0869.bratt.WSWMD\_survey  
—Contributor.....  
—Contributor email.....  
—For section..... Town and Village  
—Format..... News - no byline  
—Dateline..... Brattleboro  
—Article Number:..... 43726



**Notes from editor (not for publication):**



HEADLINE ELEMENTS:

####BEGIN HED####

1 WSWMD seeks user feedback on its services

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3 TEXT BODY:

####BEGIN TEXT####

4 The Windham Solid Waste Management District  
5 (WSWMD) has launched a new online survey to solicit feedback  
6 from the approximately 3,000 access sticker holders who use the  
7 transfer station that WSWMD operates at 327 Old Ferry Rd.,  
8 Brattleboro.

9 WSWMD Chair Michelle Cherrier encourages users to  
10 take 5 minutes to respond to the survey questions regarding  
11 operating hours, ease of use, and customer service.

12           “Our staff and the Board of Supervisors will review the  
13 responses in order to provide critical insight into upcoming  
14 operational planning and facility improvements,” she said in a  
15 news release. “We consistently get compliments about the wide  
16 range of services we provide at cost-effective rates, but we know  
17 there may be things we could do to improve traffic flow, the type  
18 of containers we use, and hours of operation.”

19           Transfer station customers using trash disposal, recycling,  
20 food waste composting, hazardous waste disposal, or other  
21 services are strongly encouraged to participate.

22           The survey can be found on the homepage of the  
23 WSWMD website at [windhamsolidwaste.org](http://windhamsolidwaste.org), or a paper copy  
24 can be picked up at the scale house. The survey will remain  
25 active until Friday, July 17.

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BIO/COATTAIL:

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LAST ISSUE IN WHICH THIS FILE CAN BE RUN:

####BEGIN MAXISSUE####

27

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LINKS:

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VIDEO:

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LOGLINE (SOCIAL MEDIA):

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###END LOGLINE###